

Job Advert: Manager (Pupil Residential Services)

Job Details

Job Title: Manager (Pupil Residential Services)

Location: West Highlands / Hybrid

Contract Type: Permanent

Hours: 35 per week

Grade: HC10 - Salary - £49,758 - £54,418p.a.

Contact: Derek Martin – Derek.Martin@highland.gov.uk



The Elgin Residence, Portree

About the Role

Are you passionate about supporting young people and making a real difference in their lives? This is a unique opportunity to lead a vital service in some of Scotland's most stunning and remote communities.

The Highland Council operates five term-time school residences for pupils who live in areas beyond daily commuting distance. As the manager, you will oversee the operation of these residences, ensuring they provide a safe, nurturing, and inclusive 'home-from-home' environment for secondary pupils.

This hybrid role offers flexibility to work from home and across our five residence locations: Portree, Ullapool, Plockton, Mallaig, and Ardnamurchan.

What You'll Do

- Lead and manage the Highland Council's School Care Accommodation Services.
- Ensure high standards of care, compliance, and continuous improvement across all residences.
- Supervise and support Residence Officers and Assistant Residence Officers.
- Promote a culture of safety, wellbeing, and inclusion for young people.
- Collaborate with families, carers, and professionals to deliver integrated support.
- Manage budgets and resources effectively.

What We're Looking For

- A recognised qualification for SSSC registration (e.g. SVQ Social Services (Children and Young People) SCQF Level 9 or equivalent).
- A management qualification (e.g. SVQ4 Leadership and Management of Care Services or equivalent qualifications in educational or hospitality management).
- Strong leadership, organisational, and communication skills.
- Experience in residential care, education, youth work, or similar settings.
- Commitment to professional development and service improvement.

Note: SSSC registration is preferred but not essential at the time of appointment. Successful candidates must obtain registration within six months of starting the role.

See SSSC qualification guidance: <https://www.sssc.uk.com/registration/help-with-register-parts-fees-and-qualifications/>

Why Join Us?

- Make a meaningful impact in the lives of young people.
- Work in one of the most beautiful regions of Scotland.
- Enjoy flexible hybrid working arrangements.
- Be part of a supportive and dedicated team.
- Access professional development and leadership training.



Ardnamurchan School Residence



Plockton Music School